



## Terms and Conditions Camping Charmant

We will do everything we can to make your holiday as enjoyable as possible. Here are some rules and regulation for you and us making clear agreements about your holiday stay here with us. If you have any questions or comments, don't hesitate to contact us by phone or email.

### **CAMPING PITCH**

Each camping pitch is a clearly marked area where you can place your tent, caravan or holiday home as you wish. An additional small tent may be placed on this pitch as well.

### **ELECTRICITY**

Each camping pitch is equipped with a mains power connection. Make sure that your power cable is long enough (at least 15 metres).

### **SHOWERS AND TOILETS**

On the campsite there are clean toilets and (warm) showers for public use. When all facilities are occupied, you may need to wait a while for a toilet or shower to become free.

### **NUMBER OF ADULTS**

There is a limitation of 4 adults (18 years and older) per camping pitch. Per adult and per day a charge applies (refer to the pricelist).

### **RENTAL PERIOD**

On the day of arrival your camping pitch will be available to you from 14:00h. On the departure day the pitch must be cleared (and cleaned) before 12:00h.

Tente safari : available on the day of arrival to you from 15 :00h. On the departure day it must be cleared (and cleaned) before 11 :00h.

### **PETS**

A maximum of 2 pets are allowed. Dogs must be on a leash at the campsite at all times. Dogs must never be left alone at the campsite unattended.

### **SWIMMING POOL**

The swimming pool is available to all camping guests. Use of the pool is entirely at own risk. Camping Charmant explicitly does not provide supervision and does not accept any liability for using the swimmingpool.

### **PRICES**

Refer to the pricelist for tariffs and current pricing information.

## **SURCHARGES**

A tourist tax applies per person/day.

## **PAYMENT METHOD**

In case of reservations, the camping fee is paid in two parts. The first part is a deposit of 25% of the total amount and must be paid within 14 days after receiving our booking confirmation. The outstanding amount must be paid in cash one day before departure.

Unfortunately we cannot accept credit card payments.

## **RESERVATIONS**

Making advance reservations is strongly recommended, especially in the peak season. A reservation (either online or by phone) becomes binding only after our final confirmation and payment of the deposit. We reserve the right to reject reservation requests at our own discretion.

## **CANCELLATION**

When cancelling your reservation until 8 weeks before arrival we will refund the entire deposit. For cancellations until 6 weeks before arrival the refund is 50% of the deposit. There is no refund of the deposit for later cancellations. Did you make an advance booking but want to depart early, then the full amount (i.e. for the entire booked period) is payable.

## **INSURANCE**

You must make your own travel insurance arrangements.

## **CLEANING**

Upon departure you are requested to release your camping pitch in a clean state.

## **DAMAGE**

Guests are liable for any damages caused by them to camping buildings and facilities. Any costs for repair or replacement will be charged correspondingly.

## **LIABILITY**

Camping Charmant explicitly does not accept any liability for damages guests suffer from the use of camping facilities, buildings and infrastructure. This applies in particular to the use of the swimming pool.

**Every deposit is considered as acceptance of these general terms and conditions**

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