

Terms and Conditions Camping Charmant

We will do everything we can to make your holiday as enjoyable as possible. Here are some rules and regulation for you and us making clear agreements about your holiday stay here with us. If you have any questions or comments, don't hesitate to contact us by phone or email.

CAMPING PITCH

Each camping pitch is a clearly marked area where you can place your tent, caravan or holiday home as you wish. An additional small tent may be placed on this pitch as well.

ELECTRICITY

Each camping pitch is equipped with a mains power connection. Make sure that your power cable is long enough.

SHOWERS AND TOILETS

On the campsite there are clean toilets and (warm) showers for public use. When all facilities are occupied, you may need to wait a while for a toilet or shower to become free.

NUMBER OF PERSONS

There is a limitation of 7 persons per camping pitch. Per persons and per day a charge applies (refer to the pricelist).

RENTAL PERIOD

On the day of arrival your camping pitch will be available to you from 14:00h. On the departure day the pitch must be cleared (and cleaned) before 12:00h.

Safari tent : available on the day of arrival to you from 16 :00h. On the departure day it must be cleared (and cleaned) before 10 :00h.

PETS

Pets (maximum 2) are allowed if kept on a lead. Your cat or dog must also be on a leash on the camping site so that there is no chance of an outbreak.

Dogs/cats may not be let out on camping pitches (even if they are not occupied) and/or playgrounds. The droppings should always be cleaned up by means of a bag. (bags are available at the reception)

DOGS : ATTENTION: Due to the strict legislation in France, dogs of the first and second categories are not allowed at Camping Charmant without exception. In addition, due to this strict French legislation, it is mandatory at Camping Charmant to keep your dog on a leash at all times.

If someone is bitten by your dog or injured in any way, you must take serious sanctions into account: 1) the incident must be reported to the authorities and 2) your dog must stay with the vet for a maximum period of two weeks for further research. Therefore, your dog should wear a muzzle if there is even the slightest chance of biting.

Pets are not allowed in the safari tent and Bell tent.

SWIMMING POOL

The swimming pool is available to all camping guests. Use of the pool is entirely at own risk. Camping Charmant explicitly does not provide supervision and does not accept any liability for using the swimming pool.

PRICES

Refer to the pricelist for tariffs and current pricing information.

SURCHARGES

A tourist tax applies per person/day.

PAYMENT METHOD

In case of reservations, the camping fee is paid in two parts. The first part is a deposit of 25% of the total amount and must be paid within 14 days after receiving our booking confirmation. The outstanding amount must be paid in cash or by card on the arrival day.

RESERVATIONS

Making advance reservations is strongly recommended, especially in the peak season. A reservation (either online or by phone) becomes binding only after our final confirmation and payment of the deposit. We reserve the right to reject reservation requests at our own discretion.

CANCELLATION

When cancelling your reservation there is no refund of the deposit.

INSURANCE

You must make your own travel insurance arrangements.

CLEANING

Upon departure you are requested to release your camping pitch or safari tent in a clean state.

DAMAGE

Guests are liable for any damages caused by them to camping buildings and facilities. Any costs for repair or replacement will be charged correspondingly.

LIABILITY

Camping Charmant explicitly does not accept any liability for damages guests suffer from the use of camping facilities, buildings and infrastructure. This applies in particular to the use of the swimming pool.

Every deposit is considered as acceptance of these general terms and conditions

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